

637-641 Chapel Street South Yarra VIC 3141 Australia T +61 3 9040 1222 F +61 3 9040 1223 theolsen.com.au

## ENTERTAINING AT THE OLSEN

The Art Series Hotel Group is an exclusive boutique style of hotels with standards of service that are extremely personalised. For this reason, there are conditions surrounding the entertaining of visitors in guest's accommodation suites and penthouses. Naturally these conditions exist to guarantee maximum comfort for all guests of the hotel. They include:

- 1. The maximum number of visitors to a guest suite is [6].
- 2. A non-smoking hotel.
- 3. As a service to guests, all visitors are screened. This simply means that upon their arrival, our receptionist will call your suite to inform you that a visitor is here and confirm whether to send your visitor up to your suite, or if you would prefer to collect your guest from reception.
- 4. In order to ensure the comfort of all guests, the hotel asks that noise levels of guests be kept to a minimum. This means no live music can be played and with any requests from Management relating to noise, your cooperation would be appreciated.
- 5. Damage to hotel property by guests and their visitors is the responsibility of the guest. All damages will be charged for; on top of your reservation a \$500 bond will be required for the hire of our Penthouse suites.
- 6. All visitors are asked to vacate the hotel by 1100pm.
- 7. The hotel is a licensed business; Food and Beverage is to be provided through the hotel outlets. BYO is not to be consumed in licensed areas, including level 1 function area and 2 sundecks.
- 8. With adhering to our liquor licence as part of the Responsible Service of Alcohol, Management retains the right to refuse service of alcohol to in house guests who are behaving in a disruptive manner. The Olsen Hotel has a strict no party policy.

It is the hotel's recommendation that guests use Spoonbill for entertaining visitors. The Olsen Hotel reserves the right to ask guests not adhering to these guidelines to leave the premises.

For larger parties or functions, please contact our Conference and Events Department on 1800 185 351 or <u>events@artserieshotels.com.au</u>.

Our guests' comfort remains at the forefront of our minds and we appreciate your cooperation.

Kind regards,

Nick Gouin General Manager [THE OLSEN]

I, (state your full name)\_\_\_\_\_\_ agree to abide by the above terms & conditions during my stay in The Olsen Penthouse.

Signature:\_\_\_\_\_

Date:\_\_\_\_\_